



 CASE STUDY

Juno Room Booking: University of Manitoba

Keyless secure door entry enhances student experience.

KEY BENEFITS

- Freedom from staff management of keys
- More time to focus on learning, teaching and research
- Improved user experience and satisfaction

With 11 libraries at the University of Manitoba, there is a high volume of students, faculty and research teams looking to access study rooms. While some of these libraries were using LibCal, others were still taking bookings manually. Although LibCal was providing some automation of bookings, there was still a requirement for someone to hand out and collect keys, and check this against the booking schedule. Students dropped by the Circulation Desk throughout the day to request rooms, cancel bookings, and pick up or drop off keys.

REDUCING WORKLOAD

The key management was creating interruptions for the staff and the administrative tasks drew them away from the other key parts of their job which focused on supporting students. Wei Xuan MLIS, PhD, Head of Libraries Systems at the University of Manitoba, was keen to find an alternative system that freed the library staff from these tasks.

Whilst undertaking their initial research into a solution, the team at Manitoba became aware of our Juno Room Booking Software through our attendance at the American Library Association exhibition in Boston. Juno offered something that no other room booking software currently on the market is able to match – an integrated door locking system.



ON THE DAY OR ADVANCE BOOKINGS

Room controllers are installed outside every bookable study area, which is kept in 'always locked' status. A student or faculty member passing by can view a room's current and future availability and book then and there using their Library ID. Alternatively rooms can be booked in advance using the Library web site.

The person making the booking receives a unique PIN code which will grant them, and all associated members of their group, access to the room for the duration of their allotted time. The room availability is shown on the screen outside the room so it's clear how long a session will last. And just to make sure focus isn't unnecessarily broken, the door relocks behind users, removing the potential for someone to interrupt to ask how long they've got the room for.



ACCESSIBLE DISPLAYS

University of Manitoba has specific policies on accessibility, which extend to items such as font size and colours. We created a bespoke API so changes could be made to the standard formatting to ensure that these policies were supported by the display on the web booking screen.

FLEXIBILITY AND CUSTOMIZATION

The Juno Room Booking System is integrated with Alma, the libraries' ILS (Integrated Library System), which means that once student information is updated in Alma, they are able to use the room booking system without any delay. As soon as they are given a library account, or when necessary a replacement library card, they can book rooms immediately.



Our major motivation was to reduce the load on our staff. This has certainly been achieved and we would recommend the Juno Room Booking system to other facilities. There have been no teething problems – from the outset, the system was simple to install and integrate with our existing library management systems, and has been easily adopted by all.

Wei Xuan MLIS, PhD, Head, Libraries Systems,
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A number of the University of Manitoba libraries also wanted to grant greater privileges to students from the faculties they specifically serve. This was easy to put into place with the highly flexible system which can be customized to suit individual library needs.

When it came to putting the system live, we shipped the room controllers to the University, where a local contractor installed them so they could be integrated with the room booking system. The process was very simple and it was completed and up and running in a number of days.

ASSET AND BELONGINGS SECURITY

As the rooms are kept in an 'always locked' status, the University equipment kept in the study rooms, such as screens, projectors or flip boards, is protected from theft. It also can ensure that the students' belongings are protected should they take a coffee break, as once the door shuts behind them, it locks automatically, simply reopening with the associated PIN when the students return.

To talk to us about the solutions we would recommend for your specific requirements, please get in touch by calling +44 (0)1582 769991 or emailing sales@advanova.co.uk